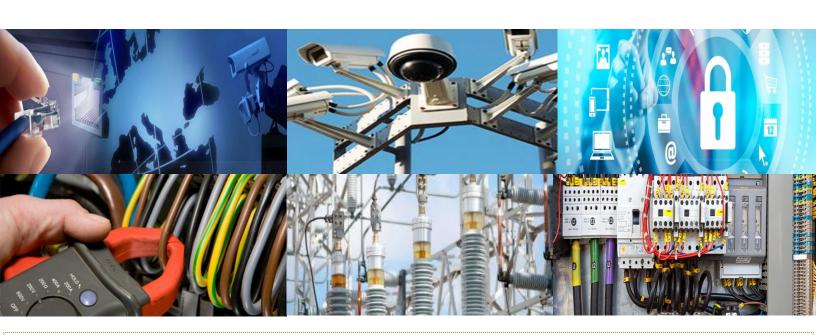




VOIZKOOM TELENET SERVICES PVT. LTD



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Introduction

VoiZKoom A consulting and IT/Telecom services company, offering a wide array of solutions customized for a range of key verticals and horizontals. From strategy consulting right through to implementing IT/Telecom & Low current engineering solutions for customers.

It has excellent domain competencies in verticals such as Healthcare and Manufacturing. As a diverse end-to-end IT/Telecom Surveillance Systems solutions provider, we offers a range of expertise aimed at helping customers reengineer and re-invent their businesses to compete successfully in an ever-changing market place.

VoizKoom is your partner for success we help you boost your productivity and succeed in an increasingly challenging business world by successfully integrating the latest technology products and solutions that deliver today's mission-critical services and solutions.

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Our Vision

We aim to provide of our best services in the field of Telecommunication, Low current, I.T services. We are continuing to pursue our program of constant innovation and expansion to cover an every-growing wide range of activities and multi-services we have gained an experience in all aspects in all industry.

Our Mission

To achieve excellence services to build a long term business relationship with our clients by offering most innovative, cost effective and quality services within stipulated time. Our mission to provide world class services to enable our customers to be competitive.

<u>Our Businesses</u>

- ✓ Telecommunication Engineering Services
- ✓ I. T Product & Services
- ✓ Surveillances Systems Engineering Services
- ✓ Electrical Engineering Services
- ✓ Business Process Outsourcing (BPO /KPO)



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Telecommunication Services

VoizKoom portfolio of turnkey solutions helps you take control of your resources. By giving you tools to troubleshoot problems adapt quickly to change, and keep your data secure, our solutions ensure that business-critical data and services are delivered on time, all the time. Solutions for business, service, resource, as well as solutions specific to an industry's needs, let you align your company's people, processes, and technology to contribution Adaptive Management environment. As the leading, intelligent system integrator for heterogeneous networking environments we provide integration solutions for Broadband Wireless, WiMax, Data Networking, Network Management, Videoconference, Interactive Distance Learning and Surveillance Solutions.

VoizKoom delivers integrated solutions for a range of different market sectors including airports, monuments, city centers, rail, high-ways and retail operations, commercial and industrial market. These are supported by a portfolio of high-value services that we can provide, including Professional Services and on-going Management Services.



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We offer comprehensive package of tools for all business sectors that effectively meet business performance expectations. Master the function of bringing together all your needs from hardware, software, and networks to implement information technology solutions that solves your business problems.

Each of our solutions has been developed with an eye on increasing end user revenue, enhancing satisfaction, and providing a real competitive edge to our customers. Our technical expertise, vast experience, and knowledge of networks and telecommunications, ensure that all diversified applications operate smoothly together as one total solution. Today's enterprise infrastructure has grown and has become increasingly complicated. Networks need to support employees, customers, partners and suppliers all over the world. Usage requirements range from secure access for telecommuters and road warriors to supporting remote agents in outsourced call centers.

VoizKoom translates its expertise and experience into best practices and operational procedures, guaranteeing state-of-the art network architectures in support of your business. Every day, our specialists challenge legacy industry practices for ways to improve the value created by network infrastructure by exploring ways to create new revenue and reduce cost.

Our Services

- ✓ Project Management
- ✓ Site Acquisition
- ✓ Site Design
- ✓ Equipment and Antenna System Installation
- ✓ Commissioning and Integration
- ✓ Maintenance and on-site intervention
- ✓ Paging System
- ✓ Public Address System
- ✓ PABX Switches & LAN Infrastructure
- ✓ Data Communication
- ✓ Automatic Vehicle Location

- ✓ Audio / Video Conferencing Solution
- ✓ Audio Visual System
- ✓ GSM Enhancements
- ✓ Mobile V SAT System
- ✓ Mobile Satellite TV
- ✓ GSM-R Equipments
- ✓ Wireless Solution
- ✓ Siren System
- ✓ VF Installation, Commissioning and Maintenance of ISP equipment
- ✓ VF Equipment Installation and Commissioning for GSM network
- ✓ Co smote Installation & Commissioning GSM & MW equipment
- ✓ UMTS Equipment Installation in RCS RDS Network
- ✓ Special Telecommunications Service PDH/SDH, STS Alcatel MW links
- ✓ NEC PDH Equipment Installation for VF and Orange Network
- ✓ Turnkey Project with SIAE MW Links
- ✓ TMW Links Installation and Commissioning
- ✓ UTMS Radio base Station Installation in VF Network
- ✓ Telecommunication Service Network
- ✓ 3G/4G + MW Equipment Installation

Radio Communications Services & Solutions

VoizKoom has evolved into a leading provider and integrator of Radio Communications and Infrastructure products designed to meet specific organizations needs through understanding customer requirements and providing flexibility and grown this expertise to develop specific solutions to customer requirements.

Our business is built on reliability, innovation and expertise. Our products, processes, and people complement each other to achieve stable and cost effective solutions for both the operation and management of radio networks.

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Every product solution undergoes regular improvement reviews to further enhance system capabilities. Our team is dedicated to understanding and using the latest technological advancements and to the changing needs of our clients.

Specialists in digital and analogue voice technologies, two-way radio networks and <u>data application integration</u>, we make sure your team members can be heard loud and clear every time.

Our unrivalled technical ability and deep industry knowledge enables us connect any operating environment, no matter how complex or remote. We empower you to lead a team that is always visible, always connected and always responsive. The faultless operation of the technical support would not be possible without a well-trained technical team and its own endowed with state of the art equipment for the service and maintenance of the networks and equipments.

Our Services

- ✓ Tetra Solution
- ✓ Conventional & MPT1327 Turnkey Solution
- ✓ Radio Over IP
- ✓ Radio Management Solution
- ✓ Scada & Telemetry Solution
- ✓ Two Way Radio Communication
- ✓ Network Design
- ✓ Project Management
- ✓ Authorized Service
- ✓ On site intervention / maintenance
- ✓ Logistic



I.T Services and Solutions

Our portfolio of management solutions helps you take control of your IT and telecommunications resources, by giving you tools to troubleshoot problems, adapt quickly to change, and keep your data secure, our solutions ensure that business-critical data and services are delivered on time, all the time. Solutions for business, service, resource, as well as solutions specific to an industry's needs, let you align your company's people, processes, and technology to contribute to an adaptive management environment.

As project integrators we aim to offer our customers a friendly service that provides high added value through complete solutions.

- ✓ LAN / WAN Design Implementation
- ✓ Network Management, Analysis & Planning
- ✓ Internet Security / Firewall / VPN Design & Implementation
- ✓ Installation & commissioning of network equipment
- ✓ Data & Voice Integration
- ✓ Interfaces and Modules
- ✓ Network Upgrade and Data Migration
- ✓ Optical Networking
- ✓ Storage Networking
- ✓ Wireless Networking
- ✓ Structure Cabling
- ✓ Network Maintenance



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Companies across industries and around the world are using intelligent networks to transform their businesses and achieve greater efficiency and profitability. Our company can be your One Stop shoe for developing and maintaining a quality and cost efficient network, from the cable and wireless infrastructure to the most diverse mobile computing platforms.

I.T Infrastructure

- ✓ Software / Hardware installation
- ✓ System integration
- ✓ On-site service
- ✓ System and network management
- ✓ Data storage & back-up
- ✓ Communications Infrastructure
- ✓ Logistic Services

Fiber Optic Networking Solutions

Fiber Optic Networking / Optical Networking Solution is the most common type of channel optical communication. Fiber Optic Networking has become the backbone for all the telecom service providers. Fiber Optic Networking is currently viewed as the optimal material available to deliver voice and data at high speed over long distance we undertake Fiber Optic Networking in which we can plan, deploy and manage your optical networks. Our fiber optic care management, systems integration, value added service platforms and competence solutions.

We help you plan your optical network with quality and performance to meet you long-term business goals. Our extensive experience in fiber optic network regarding implementation of networks has the necessary coverage, capacity, hierarchy and topology characteristics to suit you development plan.

Optical fiber cable work include route survey, total design, trenching and associated civil works, horizontal directional drilling and boring works supply, installation and commissioning of the following:

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- ✓ HDPE GI RCC DWC & PVC Pipes
- ✓ Cables (OF & CU) splice closures, FMS, Optical network equipment
- ✓ Electronic route markers
- ✓ Splicing of cables, Earthling and Link Testing, As-built and
- ✓ Operation & Maintenance of OFC equipments and Cables

Some of Our Fiber Optics Capabilities

- ✓ Route Survey and design
- ✓ Preparation of BOQ
- ✓ Trenching, Ducting and Backfilling
- ✓ Aerial Cabling
- ✓ Horizontal Directional Drilling
- ✓ Cable Blowing / Pulling
- ✓ Duct integrity test
- ✓ Optic Fiber Cable blowing
- ✓ Fusion Splicing
- ✓ Fiber Termination
- ✓ End to End Link Testing

VoiZKoom Range of Expertise

- ✓ Software Development Services
- ✓ Engineering Services
- ✓ Systems Integration
- ✓ ERP Solutions
- ✓ Customer Relationship Management
- ✓ Consulting
- ✓ IT Outsourcing
- ✓ B.P.O
- ✓ K.P.O



Security Systems Services & Solutions

VoiZKoom is a quality driven company and in terms of the commitment offers only the finest equipment available in carefully integrated systems designed to achieve a cost effective approach to current and future needs.

VoiZKoom has the necessary expertise to engineer innovative, effective and reliable solutions. Our installation standards and criteria for election of personnel form part of our tightly monitored and controlled quality system.

VoiZKoom managed by experienced professionals specialized in wide range of extra low voltage solutions. In addition specialize in finding the right solution to fit client's needs and budget and emphasize in growth through superior customer service, innovation, quality and commitment.

We offer a variety of reliable, high quality and state-of-the-art security solutions. Our products include CCTVs, Access Controls, and Time Attendance Systems, DVRs, Motion Sensors, Door Phones and various other electronic security systems. We are also well known in the market for providing a wide range of additional support services including installation, distribution and design for these systems.







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VoizKoom committed to providing complete safety to our customers by continuously delivering new technologies, innovative products, and feasible solutions and delightful services at reasonable rates our 100% dedication towards our work we have always delivered consistent and satisfactory results to all our clients. VoizKoom has always been the leader in the Security Systems Industry.

Our Services

- ✓ CCTV & Access Control Systems
- ✓ ID Card Management System
- ✓ ID Card Designing Software
- ✓ Bio Metrics & Finger Print Sensor
- ✓ Radar Surveillance System
- ✓ Video Surveillance System
- ✓ Intelligent Video Analysis
- ✓ Walkthrough Metal Detector
- ✓ Intrusion Alarm System
- ✓ Perimeter Security System
- ✓ Road Barrier
- ✓ Computerized Monitoring
- ✓ Designing & Consultancy
- ✓ Voice logger Recording System
- ✓ Project Management
- ✓ Logistic Services
- ✓ Equipment Installation
- ✓ Design, Integration
- ✓ Maintenance and on-site Intervention
- ✓ Research & Development



Electrical Engineering Services

Our objective is to produce quality electrical services in a positive closely controlled well-managed & professional manner. We are proficient in the execution of either pre-designed or design & build projects.

Our versatile, experience team has seen it all and thrives challenge who are undertaking large turnkey solution for Electrical & Low Voltage work contracts with Material Supply, Erection / Installation, Testing and Commissioning for Petrochemicals, Chemicals, Fertilizers, Cement, Pharmaceuticals, Power Plant, Engineering Plants, Infrastructure Projects, Food & Breweries, Hospitality, Cinema Multiplexes, Malls, Industrial, commercial & Residential Engineering projects.

Our field of experience covers all type of electrical services in projects as diverse as showrooms, health & fitness hotels, commercial & industrial.

Our contract management knowledge ensures that installations are undertaken to programmed and within budget, and equally important with a co-operative attitude. We intend to make working with us as easy as possible. We have good experience our complimentary styles and arrange of experience has produced a most capable team.



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Our Services

- ✓ Project management
- ✓ In house design
- ✓ Electrical installation
- ✓ Planned maintenance
- ✓ Inspection and Testing of all Electrical Systems
- ✓ Design (Full CAD Facilities)
- ✓ Distribution systems
- ✓ Lighting upgrades and new installation of lighting and power
- ✓ Upgrade of electrical mains and sub-mains
- ✓ Repairs and maintenance
- ✓ Renovations and refurbishments
- ✓ Supply installation testing & commissioning



B.P.O (Business Process Outsourcing)

Our diverse portfolio is designed to help organizations increase flexibility and improve performance while simultaneously reduce operating costs. In essence, we become the extended arm of our clients and our client's companies, integrating their business processes and strategies to create efficient and effective solutions that deliver almost instantaneous results.

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Our client's needs are our top priority. We understand the operational and technological requirements of all our clients. We service our clients by continually focusing our strategy on providing the most updated, innovative, and configurable technology for business processing. We aim to establish long-term client relationships by merging our experience and expertise to provide our customers with secure, reliable, and cost efficient outsourcing solutions.

Our goal is to treat each client as our partner, as envisioned in our mission statement delivers innovative and cost-effective solutions that help transform our customer's business .We leverage our domain expertise and platform-driven process transformations to offer end to end solutions to our customers.

We offer customized Business Processing Services (BPO) calling forth our experience in different business domains and our business insight to provide high-quality back office/processing services. Our outsourcing model, focused on business insight within respective verticals, results in value-added BPO services.

VoizKoom has focused on providing business process outsourcing (BPO) services and knowledge process outsourcing (KPO) services for global corporation.

Through business process outsourcing, we combine the right people, processes, and technologies to help you gain maximum efficiency and achieve competitive advantage.



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At voiZKoom our breadth of capabilities, proven program management skill and ability to integrate technology with business processes make us your natural choice as BPO partner. With comprehensive menu of BPO service across a range of functions-including claims processing, invoicing, human resources and payroll, finance, procurement & customer support. As our BPO offering grow, we commit to bringing operational excellence to reengineer your business process for optimal service, quality and cost.

Our re-usable frameworks, domain knowledge along with our teams of skilled and experienced professionals and centers of excellence enable us to deliver quality outputs regardless of scope virtually anywhere in the world.

VoizKoom has the skills, capabilities, and resources to deliver BPO services to support as many functions as your organization requires.

✓ Our Mission: "Make Your Business Unstoppable"

Our BPO offerings:

- ✓ Payment services
- ✓ Human resources
- ✓ Customer services
- ✓ Sales & marketing
- ✓ Insurance services
- ✓ Data entry services Offline & Online
- ✓ Back office services
- ✓ Supply chain management services
- ✓ Billing services & many more...

Industries Served:

- ✓ I.T & Telecom
- ✓ Power & Utilities
- ✓ Insurance
- ✓ Healthcare
- ✓ Hospitality
- ✓ Education
- ✓ Media & Entertainment
- ✓ Banking & Financial services
- ✓ Transportation & Logistics

K.P.O (Knowledge Process Outsourcing)

Keeping the technical aspirant's updated with the latest evolving technologies in the industry is one of the bottlenecks which every organization faces. We provide high end industrial training in all the latest technologies which will make the candidate equipped enough to face the current I.T scenario. These Training Sessions are customized to meet the requirements of the Industry and Job Market.

Our trainers are all real time people working in the software industry and also include a bunch of vastly experienced corporate trainer's. Well developed training labs, regularly updated training content's and services of specialized & experienced team help us to deliver effective training to our clients.

Our Core Values

- ✓ The customer is always the king.
- ✓ Teamwork the staff is key
- ✓ Driven by performance execution is key.
- ✓ Excellence in everything.
- ✓ Ensure ethics and integrity in all our dealing with customers, suppliers, partners and colleagues.

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- ✓ We are highly committed to our relationships both internal and external.
- ✓ Flexible engagement model aligned to our strategic client objectives.
- ✓ In-depth understanding of regulations, and risks involved in business.
- ✓ Zero-defect culture.
- ✓ Pool of domain experts that understand clients business.
- ✓ Engage in a true partnership spirit with our clients, colleagues and suppliers.
- ✓ Integrity, Pro-Activeness, Creativity.
- ✓ All kinds' company actions are done with the idea of contributing to customer satisfaction directly or indirectly.
- ✓ Our reputation for customer service and delivery is unrivalled.
- ✓ To have a win-win long-term relationship with its valuable customers by providing them with the reliable services and latest solutions.
- ✓ Maintain leadership in the competitive scenario global and local.
- ✓ Our valuable clients are the reason we exist.







Our HSE Plan

We believe that SAFETY is a conceptual revolution. A fundamental transformation of the way people learn, do business, relate to each other and seek fulfillment in life and work. The accidents represent a social loss of great magnitude in the form of pain, loss of earning capacity and cost due to disturbance on economic efficiency. Safety is our basic tool to gain freedom from accidents and preserving lives and keeping families together.

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voiZKoom pays every importance to health and safety from the humanitarian, economic, and legal viewpoint. It is the policy of our company to provide and maintain safe and healthy working conditions and to follow operating practices that safeguard all employees, which will result in efficient operations. In line with this policy, management of the organization is committed to the protection of its human resources, properties and the environment.

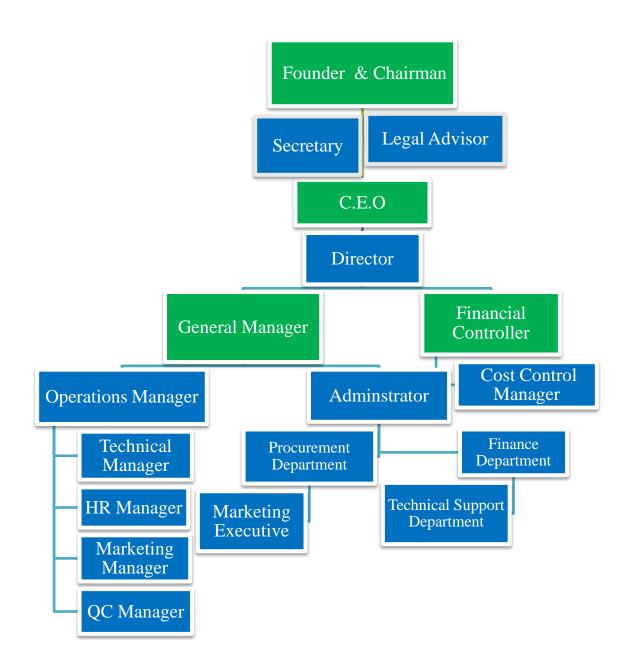
To attain our objective of ZERO ACCIDENTS, Vigorous efforts are extended to accident prevention in all possible ways and implications. We consider the same as an important element in our construction process under the direct responsibility of execution the project team.

Our Loss Control Program is educative, creates awareness, and trains employees on how to take adequate precautionary measures while handling hazardous activities. It also addresses some of the administrative methods we have established for the achievement of safe and healthy working environment.

Safety and Loss Prevention Department is headed by a Manager along with trained professionals, who in turn train all our safety conscious employees of voizkoom.

Environmental back bone setup with experts in the conduct of impact assessments familiar with the Health, Safety and Environmental Management System (HSEMS) to promote employee health, safety and a quality environment is a best resource of voizkoom.

Organization Chart



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